

Escape Window

Energy Efficient/Maintenance Free Window Systems

Lifetime Non-Prorated Limited Warranty

For as long as you live in your home

Escape Window warrants you the original purchaser of the Escape rigid Vinyl replacement Window, that window will be free from defects in material and workmanship for as long as you own and reside in the home in which the windows were installed

Basic Window Unit – lifetime

The rigid vinyl in the window is warranted against chipping, cracking, peeling, pitting or blistering, for as long as you own and reside in the house in which these windows were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, flood, explosion, misuse, abuse, vandalism, or other external forces.

Moving Parts – Lifetime

Moving parts, such as balancers that are used on single hung windows and locking mechanisms used on all windows, are warranted for as long as you own and reside in the house in which the windows were installed. This limited warranty does not apply to any damage caused by improper installation, accident, fire, explosion, vandalism, or other external forces...

Insulated Glass Unit-30 years

The sealed insulated glass unit is warranted against defects resulting in material obstruction of vision from film formation caused by dust or moisture in the dead air space of the sealed unit, for a period of 30 years from the date of installation.

Condensation

Condensation on any window is the natural result of excessive moisture in the house and does not indicate a defective or faulty installation. Additional information concerning condensation is available upon request.

Color

The vinyl will maintain its manufactured color as it ages; however atmospheric pollution and residues deposited on the window can temporarily discolor it. Mild soaps or detergents are usually all that are necessary to restore its brilliant manufactured color.

Caulking

On some installations caulking is used to seal the window frames or trim package against water or air penetration. Caulking is not considered part of the window, and therefore is not covered under this warranty. Caulking is normally considered maintenance responsibility of the home owner

